

National Critical Care & Response Centre  
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**SHOREAIR  
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22<sup>nd</sup> April 2009

**ATTENTION: SONIA MALADY**

Dear Sonia,

On behalf of the responding team from the Royal Darwin Hospital, I would like to acknowledge & congratulate your team on the outstanding contribution you made to the successful care and treatment of victims involved in the major medical incident that occurred on Thursday 16<sup>th</sup> April 2009.

A stressful situation was greatly alleviated by your team's willingness to do anything asked of them, constant good humour and compassion for the people in their care. Jeff Richardson was invaluable during this incident.

You all played a significant part in ensuring we had no fatalities and good clinical results in trying times.

Please pass on our best wishes and thanks to all those involved.

Yours Sincerely,



Dr. Ian Norton  
Emergency Physician  
Acting Director of Disaster Preparedness  
National Critical Care & Trauma Response Centre  
Royal Darwin Hospital